



MCI CUSTOMER SUCCESS STORY
MCI MYRIAS SOFTWARE

JW European



JWE improves Operator Productivity and Product Quality with MCI Myrias Takeaway Scale Solution

JW European (JWE) and MCI Systems worked together to design a software and hardware solution that improves the Line Operator productivity by guiding operators to pick accurate weights of leaves during the leaf selection, cleansing and packing process.

Based on the robust **MCI Myrias** software platform, a CKS Industrial Terminal, Takeaway Scales with Dini Argeo Displays and all round Wi-Fi connectivity **MCI** and **JWE** agreed upon a solution that is very simple for the Line Operators to use and provides management with complete and accurate weight packing information so they can monitor productivity improvements and the resulting financial benefits.



Dave Birch, Operations Director at JWE, says the system is giving us all the operational benefits that we worked on during the planning process and ... ***“We are delighted with the system. Given the highly specific nature of our process, it is essential we have the functional tools to control the feed of product on to our lines; the MCI Myrias Takeaway Scales do exactly that. Furthermore, we find the system extremely user friendly. This has led to a ‘team buy-in’ from employees at all levels in the factory; operators feel like they have a greater influence on the quality of our products whilst team leaders and managers have continuous access to data from which they can analyse operational efficiencies. Ultimately, the installment of the scales has benefited JWE from a technical, operational and consequently, financial perspective.”***